

POSTING YOUR SAMPLE

Samples are collected and delivered to the laboratory by DPD courier service or Royal Mail. This is arranged by the laboratory, however **you will need to notify PMS (the lab we're using) prior to the sample collection so they can arrange delivery.**

PMS' working days are Monday-Friday 07:30-17:00. Collections made on a Friday will be analysed the following Monday, so for accurate results it is best to sample Monday-Thursday.

1. To arrange a collection and delivery, the day before your intended sampling day, call PMS on 0161 643 5330 to notify them of the required collection. It is possible to do it the morning of the sampling day if needed.
2. PMS will then arrange for DPD to collect the samples the same day before 17:00 from your desired location (please provide What3Words).
3. Prior to the collection, ensure the samples are placed in the DPD delivery bags (Figure 3) provided and sealed. DPD will then attach their own labels to the bags.

N.B: If you are having issues with DPD delivery, please contact wildwaters@sas.org.uk and we can arrange for you to receive pre-paid postal labels so you can deliver the samples via Royal Mail at your convenience



Figure 3. DPD delivery bag

ORDERING MORE BOTTLES AND POSTAGE BAGS

Keep a stock count of your bottles and postage bags. When you know you're running low, you'll need to contact the lab for more.

You can:

- **Phone: 0161 643 5330**